This document guides user on how to activate PTCL EVO using Help Desk.

PTCL Evo Activation Guide

For Students
PTCL EVO Activation Guide:

Step 1: Open the link “http://helpdesk.hec.gov.pk/” in your browser. It will open a page as shown below. Fill the ‘Login’ form fields with your email address and password. After filling both fields, press ‘Login’ button.

After successful login, you will be redirected to the page as shown below.

Step 2: Click on either of the ‘Submit a ticket’ options as illustrated below.
Step 3: Select ‘Ptcl’ option from the dropdown present on ‘Submit a Ticket’ page as illustrated below.

Step 4: Click on the ‘PTCL’ radio button.
**Step 5:** Select ‘EVO Activation Cell’ option from the dropdown list as illustrated below and press ‘Next’ button.

**Step 6:** Fill the ‘ticket details’ form as illustrated below and press ‘Submit’ button to submit your ticket.
The page shown below will be displayed after successful submission of your ticket.
You can use ‘My Tickets’ option to view all tickets against your ID.

The End