

Arshad Ali

Arshad Ali Network Support Engineer Abdul Wali Khan University Timargar Campus

Qaziabad Lower Dir ♦ (+92) 0301-333320 5 ♦ arshadali590@yahoo.com

Profile

Technicalities - Solid background in Technical support and server administration, Network Infrastructure Management Knowledge of PC setup and installation, as well as various peripherals, data entry, and file updating. Familiar with MS-DOS, Microsoft Windows, Microsoft office, Windows live mail and Microsoft Outlook. Experienced in system-operations training, collections, and customer service.

Academic Qualification

Degree/certificate	Institute	Passing year	Div	Marks obt
BS (cs) 4 year	Federal Urdu University	Dec-2008	1 ST /B	3.25 GPA
FSc, Comp Science	G D C Lundkhwar	June-2004	1 ST /B	699/1100
SSC, SCIENCE	G H S Lundkhwar	June-2001	1 ST /A	620/850

Network Administration Experiences

Assistant Director IT

Abdul Wali Khan University Mardan

Feb-2011 to Present

University Campus Timergara

- System Administration (Antivirus, Backups, Windows) Networks (DSL, Cabling) Hardware (Installation, Updates, Troubleshooting).
- Manage all aspects of automation within departments, including telecommunications, mobile data computer components, and remote access security.
- Schedule database/ application backup by using standard procedures. Review database performance parameters. Administrate VPN client's connections and sessions.
- Involve in design, testing, implementation, operation and maintenance of the university network in Windows 2003 Active directory. Utilization of diverse security technologies such as firewalls, antivirus and proxy server. Performs routine preventive maintenance on hardware and software.
- Management of CCTV DVR and Network Cameras

Network Support Engineer

Abdul Wali Khan University Mardan

March-2011 to Feb-2016

University Campus Timergara

- Maintain Computer Science and other Departments, Computer Labs.
- Manage Internet Services on Mobiles, Laptops and Desktop System.
- Assist Student and Teacher in technical Issues.
- Manage More than 150 Nodes and University Faculty Laptops.
- Network troubleshooting, Manage Printer and Scanner.
- Visiting lecturer teach to BS and MCS level classes.

IT Assistant (Consultant)

Qatar Charity Pakistan

Dec-2011 to Dec-2013

Timergara Office

- Troubleshoots and resolves software, operating system, and networking problems
- LAN cabling, clamping of RJ-45 connectors
- Hardware assembling & diagnosis
- Support applications, printers, storage and networking infrastructure (wired and wireless)
- Assist in monitoring and maintaining backup & recovery of Laptops computers.

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Network Support Officer

Oct-2010 to March-2011

The Imperial Electric Company(Pvt) Ltd

13-R Block, Elahi Plaza F-7 Islamabad

- Network administration (including backup, security management, user account management, e-mail systems including e-mail web server and internet access).
- System Administration (Antivirus, Backups, Windows) Networks (DSL, Cabling) Hardware (Installation, Updates , Troubleshooting).
- Administering active directory DNS , Vpn Client Server and Proxy Server.
- Performs maintenance of desktop computers and performance tuning.
- Installing and configuring new hardware and software.
- Remote client support, Working with Vpn and Sap Software.

Network Administrator

March-2010 to Sep-2010

First Capital Equities Limited (FCEL)

Islamabad Stock Exchange

- Installation, Updates and Troubleshooting of PC's, Servers, Laptops and network devices.
- Defining and implementing system administration policies.
- Manage and Oversee Entire Network Security.
- Installs, configures and maintains the network., monitor external and internal web presence.
- Administers the network designs and supports client/server systems and supporting software. Working with VPN, Trading Software (Cats, Branch Server) Maintain and Support Different Branches and Main Office.

Assistant System Administrator

Apr, 2008-June 2009

BIDE (Baqai Medical University)

Karachi, Pakistan

- Performs frequent server checks and implements patches on servers (WSUS) also applying operating system updates patches, and configuration changes.
- Manage User Polices, Manage ISA Server and Data Base Server.
- Develop, plan and implement the overall strategic goals of the network system. Defines policies and procedures regarding network system.
- Adding, removing, or updating user account information, etc through AD.

Personals

Date of Birth: 5th May 1985
Marital Status Single
Nationality: Pakistani
NIC#: 16102-8224096 -1

References: References will be available upon request